



I'm taking this opportunity to update you all on the current data breach that the Agency is experiencing and our Risk mitigation strategy.

We now know that personal identity documents and financial documents may have been accessed or compromised.

We have engaged with IDCare, please continue to access them for any support.

From participating in many formal meetings with our Cyber security specialists, we have been able to demonstrate our obligation and commitment to service delivery across all regions.

Over the last week we have been working extensively with our IT Service provider and Cyber security specialist to restore emails and apply a 2 Step Authenticator to access this of which now has been installed for most of our service delivery areas.

I'm hoping that by the end of January we will be able 'Return back to Service' and be functioning at almost full capacity again.

Well done everyone, I want to thank you for the support, commitment and dedication demonstrated in keeping children, young people and their families safe and supported.

If you wish to discuss any questions or concerns, please reach out to AFSS on [afss@afss.com.au](mailto:afss@afss.com.au)

Thank you and I hope you we can celebrate and enjoy 2024.



**Dan Mitchell**  
**Kurna/Narungga Miyu Korni**  
Chief Executive  
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*Together with the community*